

# CONTRACT



## Christmas Light Installation!

Residential • Commercial • Neighborhood • Community

(614) **335-2000**  
www.lightbeforechristmas.com

### Everything you need to know... (please read)

**Estimate:** The Light Before Christmas (TLBC) will provide an estimate of cost and material usage to the customer. The estimate may be written or delivered verbally. TLBC will use the customer's verbal description to approximate as closely as possible the described layout; however, TLBC will not be responsible for any changes in design, product, color, or location after installation has begun. If customer requests changes to any or all portions of completed work, customer will be responsible for original and changed installation costs. Electrical cords and electrical accessories are included in the estimated price; however, additional charges will apply for any items to be decorated which extend 50 feet or more from an originating power source or if excessive or unique electrical supplies are needed. The customer will be notified of any surcharges. For safety and quality purposes, all lights, electrical cords, and accessories will be supplied by TLBC. The estimate is an approximated price and may vary from the actual price. Customer requested additions and/or changes to the original estimate may result in increasing the actual price. All pricing discussions must be made directly to TLBC Customer Service at (614) 335-2000. TLBC field staff are not equipped for calculating final pricing. TLBC has a pricing minimum of \$100.00. Orders that calculate to less than \$100.00 will be revised to meet the \$100.00 minimum and discounts will not apply.

**Payment:** Customer will be invoiced immediately following installation when an accurate count of light strands has been made. Payment is due in full immediately after the initial installation. A credit card number is required to reserve a date for installation. **No charges will be made to the credit card account if payment by check or money order is received by the due date as stated on the invoice; otherwise, the entire remaining balance will be applied to the credit card immediately following the due date.** Payments not received by the due date as stated on the invoice are subject to loss of discounts and a 10% late penalty. Disputes and charge-backs to the credit card company will result in a \$50.00 fee. Check payments that do not clear the bank will result in a \$30.00 return check fee. If no credit card is available, a 50% down payment will be required in advance of the installation date.

**Service:** TLBC reserves the right to reject service to any property deemed unsafe by TLBC. Pricing includes: **1.** Use of a stated quantity of lights and electrical accessories from the installation date through no later than the end of January the following year. **2.** Single-time installation of lights according to a layout planned and approved by the homeowner. **3.** Removal of lights at completion of the holiday season. All TLBC supplied materials are the property of TLBC and must be returned to TLBC. TLBC will fasten light strands to fascia boards using either white or brown metal binder clips or plastic fascia clips. If standard fastening methods are not possible, additional charges may apply. TLBC is not responsible for paint chipping due to highly oxidized or deteriorating paint on fascia boards. TLBC cannot guarantee consistent light bulb orientation due to twisting nature of light strands. TLBC also reserves the right to take and use photographs or video of the customer's property for marketing and media purposes.

**Electricity:** The homeowner must provide TLBC **clear access to safe and adequate electricity** commensurate with the volume of lights requested by the customer. TLBC will require enough free circuits to successfully handle the electrical load of the lighting package. High wattage devices such as refrigerators or hair dryers must not be tethered to the lighting package circuits. TLBC will not be held responsible for inadequate, faulty, or overloaded electrical sources at the place of service. If circuit breakers frequently need to be reset, this is often an indication of inadequate power supply and may require a service call to locate additional clean circuits and redistribute power. Customer may be required to provide electrical connection from inside the house. Customers requesting large lighting packages may need to consult with their electrician to provide additional power sources commensurate with package needs. **Persistent moisture such as rain will create an increase in electrical resistance up to double the load of the lighting package in dry weather. If the lighting package frequently resets circuit breakers in wet weather, the customer will be responsible for providing additional clean circuits to TLBC for redistributing the power load.** Customers should not tether personal lights or appliances to the TLBC lights as it may result in exceeding fuse or circuit limits and may require a service call.

**Service Calls:** TLBC will test all lighting at completion of installation and will leave project fully functional. TLBC will provide customer with up to three FREE service calls between install date and December 23rd; however, a \$20.00 service fee will apply to repairs that result from the following: **1.** Severe weather conditions such as excessive wind, rain, snow, and ice. **2.** Tampering by animals such as chewing through wires. **3.** Changes made by customer such as tethering personal lights to TLBC lights. Restrictions apply to service calls requested between X-mas Eve and New Year's Eve.

**The above are terms and conditions of sale and must be read and agreed upon as a binding contract!**

After placing order with customer service (614)-335-2000, please fill out form below and mail this page to:

7510 Montgomery Dr Plain City, OH 43064

or fax to: (614)-335-1050

or e-mail: [service@lightbeforechristmas.com](mailto:service@lightbeforechristmas.com)

Customer's Printed Name			Run final balance on credit card after completion? <input type="checkbox"/> yes <input type="checkbox"/>		
Property Address			Credit Card Number		Exp. Date    Sec. Code
Day Phone Number    Eve. Phone Number    Fax Number			Credit Card Type (circle one) 		Final Payment Method (circle one) CASH    CHECK    CREDIT CARD
E-Mail Address			Customer's Signature		MAX ORDER SIZE \$    Date
I have read and agree to the terms of this agreement.					